Public Interest Disclosure (Whistleblowing) Policy

INTRODUCTION

This policy applies to all employees and officers of the organisation. Other individuals performing functions in relation to the organisation, such as agency workers and contractors, are encouraged to use it.

It is important to the business that any fraud, misconduct or wrongdoing by workers or officers of the organisation is reported and properly dealt with. The organisation therefore encourages all individuals to raise any concerns that they may have about the conduct of others in the business or the way in which the business is run. This policy sets out the way in which individuals may raise any concerns that they have and how those concerns will be dealt with under the Public Interest Disclosure Act 1998 (UK) and Protected Disclosures Act 2014 (Ireland).

BACKGROUND

The Public Interest Disclosure Act 1998 which amended the Employment Rights Act 1996 and the Disclosures Act 2014 provide protection for workers who raise legitimate concerns about specified matters. These are called "qualifying disclosures" (UK) / “disclosures” (Ireland). A qualifying disclosure is one made by anyone who has a reasonable belief that:

- a criminal offence;
- a miscarriage of justice;
- an act creating risk to health and safety;
- an act causing damage to the environment;
- a breach of any other legal obligation; or
- sexual harassment
- concealment of any of the above;

is being, has been, or is likely to be, committed. It is not necessary for the worker to have proof that such an act is being, has been, or is likely to be, committed - a reasonable belief is sufficient. The worker has no responsibility for investigating the matter - it is the organisation's responsibility to ensure that an investigation takes place.

A worker who makes such a protected disclosure has the right not to be dismissed, subjected to any other detriment, or victimised, because they have made a disclosure.

The organisation encourages workers to raise their concerns under this procedure in the first instance. If a worker is not sure whether or not to raise a concern, they should discuss the issue with their line manager or the People Team.

A personal concern (for example a grievance around your own contract of employment) would not normally be regarded as a whistleblowing

concern and would be more appropriately addressed through our Grievance or Complaints Procedure. Individual complaints of bullying, harassment or sexual harassment should normally be addressed under the appropriate policy and procedure. Our Sexual Harassment Policy, (including reporting routes, support and investigation process) is available on our website here. This whistleblowing procedure may be used where the concern relates to a wider public interest issue (for example, a systemic failure to address concerns, repeated misconduct affecting others, a cover-up, or where the individual reasonably feels unable to use other routes)

PRINCIPLES

Everyone should be aware of the importance of preventing and eliminating wrongdoing at work. Workers should be watchful for illegal or unethical conduct and report anything of that nature that they become aware of.

- Any matter raised under this procedure will be investigated thoroughly, promptly and confidentially, and the outcome of the investigation reported back to the worker who raised the issue.
- No worker will be victimised for raising a matter under this procedure. This means that the continued employment and opportunities for future promotion or training of the worker will not be prejudiced because they have raised a legitimate concern.
- Victimisation of a worker for raising a qualified disclosure will be a disciplinary offence.
- If misconduct is discovered as a result of any investigation under this procedure the organisation's disciplinary procedure will be used, in addition to any appropriate external measures.
- Maliciously making a false allegation is a disciplinary offence which could ultimately result in dismissal.
- An instruction to cover up wrongdoing is itself a disciplinary offence. If told not to raise or pursue any concern, even by a person in authority such as a manager, workers should not agree to remain silent. They should report the matter to a Director.
- A concern may be raised anonymously but on a practical level, it may be difficult to investigate such a concern. We would encourage workers to put their names to allegations, with our assurance of confidentiality where possible, to facilitate appropriate follow-up. This will make it easier for us to assess the disclosure and take appropriate action including an investigation if necessary.

PROCEDURES

This procedure is for disclosures about matters other than a breach of an employee's own contract of employment. If an employee is concerned that their own contract has been, or is likely to be, broken, they should use the organisation's grievance procedure.

1. In the first instance, and unless the worker reasonably believes their line manager to be involved in the wrongdoing, or if for any other reason the worker does not wish to approach their line manager, any concerns should be raised with the worker's line manager. If they believe the line manager to be involved, or for any reason do not wish to approach the line manager, then the worker should proceed straight to stage 3.

2. The line manager will arrange an investigation of the matter (either by investigating the matter

themselves or immediately passing the issue to someone in a more senior position). The investigation may involve the worker and other individuals involved giving a written statement. Any investigation will be carried out in accordance with the principles set out above. The worker's statement will be taken into account, and they will be asked to comment on any additional evidence obtained. The line manager (or the person who carried out the investigation) will then report to the board, which will take any necessary action, including reporting the matter to any appropriate government department or regulatory agency. If disciplinary action is required, the line manager (or the person who carried out the investigation) will report the matter to the human resources department and start the disciplinary procedure. On conclusion of any investigation, the worker will be told the outcome of the investigation and what the board has done, or proposes to do, about it. If no action is to be taken, the reason for this will be explained.

3. If the worker is concerned that their line manager is involved in the wrongdoing, has failed to make a proper investigation or has failed to report the outcome of the investigations to the board, they should inform a Director of the organisation or the People Director, who will arrange for another manager to review the investigation carried out, make any necessary enquiries and make their own report to the board as in stage 2 above. If for any other reason the worker does not wish to approach their line manager they should also in the first instance contact the People Director as above. Any approach to the Director will be treated with the strictest confidence and the worker's identity will not be disclosed without their prior consent.

4. If on conclusion of stages 1, 2 and 3 the worker reasonably believes that the appropriate action has not been taken, they should report the matter to the proper authority. The legislation sets out a number of bodies to which qualifying disclosures may be made in the UK. These include:

    - HM Revenue & Customs;
    - the Financial Conduct Authority;
    - the Health and Safety Executive;
    - the Environment Agency;
    - the Director of Public Prosecutions; and
    - the Serious Fraud Office.

In Ireland, in circumstances where an employee wants to make a disclosure externally, and the legislation governing disclosures — The Protected Disclosures Act 2014 — provides for several avenues in this regard.

If you do not feel comfortable in reporting your concern openly, please contact: UKEmployee Relations at ukemployeerelations@gigroup.com.

Disclaimer: This policy is meant to provide general guidelines and should be used as a reference. It may not take into account all laws and is therefore not a legal document. The Company will not assume any legal liability that may arise from the use of this policy.

Signed: Paulo Canoa – Chief Regional Officer UK & Ireland and Country Manager UK & Ireland
Date: October 2026

